"What? Yuh dat desperate to go out of business?" She smiles at him—it's a slow, easy smile; her first real one all day. Her job entails a conscious movement of the jaw, a curve of the mouth to reveal teeth, all teeth-a distraction from the eyes, which never hold the same enthusiasm, but are practiced all the same to maintain eye contact with guests. "It's a wonderful day at Palm Star Resort, how may I help you?" "Good morning, sir." "Yes, ma'am, let me get that for you." "No, sir, we don't offer a direct shuttle to Kingston, but there's one to Ocho Rios." "May I help you with anything else, ma'am?" "Your shuttle is outside waiting on you, sir." "You have a good day, now. I'm here if you need anything. No problem."